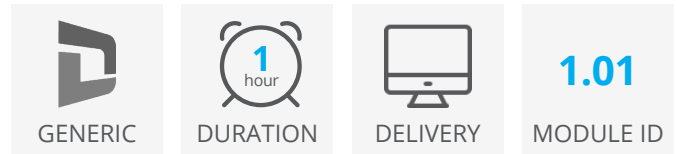


# Deswik:

## Getting Started

TRAINING MODULE PROFILE



Deswik: Getting Started is the starting point for all Deswik new users. This module focuses on the core concepts required to navigate the Deswik software suite and must be completed before progressing to subsequent Deswik training.

### Software Solutions

- What software solutions are available for your sector
- Which product to use at different stages of the mine planning cycle

### Training Solutions

- Available training options
- What I need to know and how to get the training required

### Software Releases

- When does Deswik software get released
- Installing Deswik software
- Installation locations and directories

### Deswik Licensing

- Deswik license options
- Navigating the Deswik.LicenseManager
- Local and network licenses
- Troubleshooting common license issues

### Deswik Support Options

- What support options are available
- Navigating the Deswik Client Portal and available options
- How and when to contact Deswik support
- Reporting software issues