2020 A YEAR IN REVIEW



KEY ENHANCEMENTS

Deswik.CAD

- Improvements to ramp tools
- Layer attribute rules
- Pseudoflow constraints
- New visual style for crease highlighting
- Improvements to block model grade shells
- Dynamic surface smoothing
- Support for vertex colored polylines
- Draw polylines by attribute
- Improvements to the Development Laser Offset tool

Deswik.Sched

- New way to define materials
- Major upgrades to process maps

Deswik.OPS

- Improvements to non-conformity

Deswik.LHS

- New dynamic slots tool

Deswik.Enviro

- New sediment basin volume tool

Deswik.UGDB

- As-built hole reporting for deviation management
- Free face cut option for blast solid creation
- Import as-builts for reconciliation
- Horizon plane editor

Deswik.SO

- Stope Shape Optimizer (SSO) V4
- New user interface with structured tree layout

Deswik.AdvSurvey

- New Road Audit tool
- New Trace point cloud function
- New Compare point cloud function
- New Color by Deviation function

Deswik.Mapping

- Simplified wall and back mapping from a face position
- Live previews on structural data entry
- Autoregister drawings to solids

Deswik.Mapping for GeoTech

- Rock Mass Rating and Q calculations
- Dynamic Stereonets
- RAW calculator

Deswik.MDM

- External data source synchronizing capability
- Integration of Deswik.IMS for user management
- MDM foundations online training

Deswik.OPS

- Full import/export/activity configuration
- Improved resource scheduling and interactions display and management
- New real-time data streams monitor

CUSTOMER SUPPORT



97.9%

of User Assistance tickets answered within service-level targets 7781

User Assistance queries answered directly by domain experts

120+

Knowledge Base articles published

NEW PRODUCTS







TRAINING



clients participated in training (ILT and online)

clients
accessed the
free online
training

470 courses run globally (ILT and VILT)

WEBINARS 19 interactive webinars run globally, 980+ participants



565 PROJECTS
31 COUNTRIES



12 OFFICES



305 STAFF



8500+ LICENSES IN 600+ OPERATIONS



New flagship head office established in Brisbane

